

PSYCHOSOCIAL SERVICES IN VIENNA

WE ARE

the largest provider of psychosocial and psychiatric care in Vienna and form a network of treatment institutions, counselling centers and other medical psychiatric support services in Vienna.

DO YOU NEED HELP IN A MENTAL/PSYCHIATRIC EMERGENCY SITUATION?

Our SOCIAL PSYCHIATRIC EMERGENCY SERVICE (+43 1 31330) can be reached by phone 24/7 (even on weekends and public holidays) in case of acute psychological emergencies.

DO YOU NEED COUNSELLING?

If you need general information related to mental illness, information about health and social services in Vienna or about the institutions of PSD-Vienna, please contact our PSYCHOSOCIAL INFORMATION (+43 1 4000 53060).

DO YOU NEED TREATMENT?

If you suffer from a mental disorder and you need medical treatment, please contact the respective SOCIAL PSYCHIATRIC OUTPATIENT CLINIC - depending on your district of residence or accommodation address. A multi-professional team on site offers treatment and support in all areas of life or helps with referral to other institutions of the City of Vienna. Video interpreting and telephone interpreting services are also available. Before visiting our institutions for the first time, we ask that you make an appointment by phone.

Do you need psychological relief?

If you suffer from psychological stress, the WORRY HOTLINE VIENNA (+43 1 4000 53000) offers clarification, relief and direct, fast advice.

To select counsellors who speak Ukrainian and Russian, press the button 2 on your phone after the telephone announcement, which is spoken in German and Ukrainian. The WORRY HOTLINE VIENNA can be reached from Monday to Friday between 9:00 a.m. and 5:00 p.m. in Ukrainian and Russian.

INSTITUTIONS OF PSD-VIENNA

Psychosocial information

general information

available: Monday to Friday, 8 am to 4 pm

phone (1) 4000/53060

Social psychiatric emergency service

available 24/7

phone (01) 31330

Worry Hotline Vienna

available: Monday to Sunday, 8 am to 8 pm;

in Ukrainian and Russian: Monday to Friday, 9 am to 5 pm

Phone (01) 4000/53000

Social psychiatric outpatient clinic Landstraße - SPA 3

for the 1st, 3rd, 4rd and 11th district

Modecenterstraße 14/C/1.OG, 1030 Vienna

phone (01) 4000/53220

Social psychiatric outpatient clinic Alsergrund - SPA 9

for the 5th – 9th and 19th district

Althanstraße 4/3/43, 1090 Vienna

phone (01) 4000/53170

Social psychiatric outpatient clinic Favoriten - SPA 10

for the 10th district

Laxenburger Straße 2/1/2.OG, 1100 Vienna

phone (01) 4000/53240

Social psychiatric outpatient clinic Meidling - SPA 12

for the 12th, 13th and 23rd district

VIO PLAZA, Schönbrunner Schloßstraße 2/Stiege

B/3.OG, 1120 Vienna

phone (01) 4000/53270

Social psychiatric outpatient clinic Penzing - SPA 14

for the 14th and 15th district

Linzer Straße 221/1.OG, 1140 Vienna

phone (01) 4000/53300

Social psychiatric outpatient clinic Ottakring - SPA 16

for the 16th, 17th and 18th district

Weinheimergasse 2/2.OG, 1160 Vienna

phone (01) 4000/53550

Social psychiatric outpatient clinic Floridsdorf - SPA 21

for the 20th and 21st district

Karl-Waldbrunner-Platz 1A/1.OG, 1210 Vienna

phone (01) 4000/53370

Social psychiatric outpatient clinic Donaustadt - SPA 22

for the 2nd and 22nd district

Wagramer Straße 19, 1220 Vienna

phone (01) 4000/53110

Child and adolescent psychiatric outpatient clinic Landstraße

Kölblgasse 10, 1030 Vienna

phone clinic (01) 4000/53480

phone first contact (01) 31330 (FLS)

Child and adolescent psychiatric outpatient clinic with (acute) day care unit - Extended Soulspace

Hütteldorfer Straße 188/Pavillon 5 (access via Salisstraße 5), 1140 Vienna

phone clinic (01) 4000/53340

phone first contact (01) 31330 (FLS)

Child and adolescent psychiatric outpatient clinic Leopoldstadt

Lassallestraße 3/5. OG, 1020 Wien

phone clinic (01) 4000/53900

phone first contact (01) 31330 (FLS)

Child and adolescent psychiatric outpatient clinic Alsergrund

Nordbergstraße 5/44, 1090 Vienna

phone clinic (01) 4000/53960

phone first contact (01) 31330 (FLS)

Child and adolescent psychiatric outpatient clinic Floridsdorf

Karl-Waldbrunner-Platz 1A/2.OG, 1210 Vienna

phone clinic (01) 4000/53950

phone first contact (01) 31330 (FLS)

Psychogeriatric center

Modecenterstraße 14/C/3.OG, 1030 Vienna

Telefon (01) 4000/53090

Institute for psychotherapy with day care unit for borderline disorder

Attemsgasse 7D/ 1. OG, 1220 Vienna

phone (01) 4000/53140

Institute for early psychiatric rehabilitation

Bonygasse 40/4. und 5. OG, 1120 Vienna,

phone (01) 4000/53430

Social psychiatry for people with disabilities and autism center - SOMBA

Linzer Straße 221/1.OG, 1140 Vienna

phone (01) 4000/53295