

# PSYCHOSOCIAL SERVICES IN VIENNA

## **WE ARE**

the largest provider of psychosocial and psychiatric care in Vienna and form a network of treatment institutions, counselling centers and other medical psychiatric support services in Vienna.

## **DO YOU NEED HELP IN A MENTAL/PSYCHIATRIC EMERGENCY SITUATION?**

Our SOCIAL PSYCHIATRIC EMERGENCY SERVICE (+43 1 31330) can be reached by phone 24/7 (even on weekends and public holidays) in case of acute psychological emergencies.

## **DO YOU NEED COUNSELLING?**

If you need general information related to mental illness, information about health and social services in Vienna or about the institutions of PSD-Vienna, please contact our PSYCHOSOCIAL INFORMATION (+43 1 4000 53060).

## **DO YOU NEED TREATMENT?**

If you suffer from a mental disorder and you need medical treatment, please contact the respective SOCIAL PSYCHIATRIC OUTPATIENT CLINIC - depending on your district of residence or accommodation address. A multi-professional team on site offers treatment and support in all areas of life or helps with referral to other institutions of the City of Vienna. Video interpreting and telephone interpreting services are also available. Before visiting our institutions for the first time, we ask that you make an appointment by phone.

## **Do you need psychological relief?**

If you suffer from psychological stress, the WORRY HOTLINE VIENNA (+43 1 53000) offers clarification, relief and direct, fast advice.

To select counsellors who speak Ukrainian and Russian, press the button 2 on your phone after the telephone announcement, which is spoken in German and Ukrainian. The WORRY HOTLINE VIENNA can be reached from Monday to Friday between 9:00 a.m. and 5:00 p.m. in Ukrainian and Russian.

## INSTITUTIONS OF PSD-VIENNA

### **Psychosocial information**

*general information*

phone (1) 4000/53060

### **Social psychiatric emergency service**

*available 24/7*

phone (01) 31330

### **Worry Hotline Vienna**

Available: Monday to Sunday, 8 am to 8 pm;

in Ukrainian and Russian: Monday to Friday, 9 am to 5 pm

Phone (01) 4000 53000

### **Social psychiatric outpatient clinic**

#### **Landstraße - SPA 3**

*for the 1st, 3rd, 4rd and 11th district*

Modecenterstraße 14/C/1.OG

1030 Vienna

phone (01) 4000/53220

### **Social psychiatric outpatient clinic Mariahilf - SPA 6**

*for the 5th – 9th and 19th district*

Mariahilfer Straße 77-79/6.OG, 1060 Vienna

phone (01) 4000/53170

### **Social psychiatric outpatient clinic Favoriten - SPA 10**

*for the 10th district*

Laxenburger Straße 2/1/2.OG, 1100 Vienna

phone (01) 4000/53240

### **Social psychiatric outpatient clinic Meidling - SPA 12**

*for the 12th, 13th and 23rd district*

Bonygasse 40/4.OG, 1120 Vienna

phone (01) 4000/53270

### **Social psychiatric outpatient clinic Penzing - SPA 14**

*for the 14th and 15th district*

Linzer Straße 221/1.OG, 1140 Vienna

phone (01) 4000/53300

### **Social psychiatric outpatient clinic Ottakring - SPA 16**

*for the 16th, 17th and 18th district*

Weinheimergasse 2/2.OG, 1160 Vienna

phone (01) 4000/53550

### **Social psychiatric outpatient clinic**

#### **Floridsdorf - SPA 21**

*for the 20th and 21st district*

Schöpfleuthnergasse 20, 1210 Vienna

phone (01) 4000/53370

### **Social psychiatric outpatient clinic**

#### **Donaustadt - SPA 22**

*for the 2nd and 22nd district*

Attemsgasse 7D/1.OG, 1220 Vienna

phone (01) 4000/53110

### **Child and adolescent psychiatric outpatient clinic with day care unit**

Kölblgasse 10, 1030 Vienna

phone (01) 4000/53480

### **Child and adolescent psychiatric outpatient clinic with (acute) day care unit - Extended SoulSpace**

Wolkersbergenstraße 1 (KH Hietzing), Pavillon 14,

(Eingang Versorgungsheimplatz), 1130 Vienna

phone 0676 8118 53359, 0676 8118 53348, 0676

8118 53427

### **Child and adolescent psychiatric outpatient clinic Leopoldstadt**

Lassallestraße 3/5. OG, 1020 Wien

phone (01) 4000/53900

### **Psychogeriatric center**

Modecenterstraße 14/C/3.OG, 1030 Wien

Telefon (01) 4000/53090

### **Institute for psychotherapy with day care unit for borderline disorder**

Franzensbrückenstraße 5/4.OG/Top 4, 1020 Vienna

phone (01) 4000/53140

### **Institute for early psychiatric rehabilitation**

Lerchenfelder Gürtel 43/2.OG/Top 2/1, 1160 Vienna

phone (01) 4000/53430

### **Social psychiatry for people with disabilities and autism center - SOMBA**

Linzer Straße 221/1.OG, 1140 Vienna

phone (01) 4000/53295